



XOOM Energy Renewable Energy FAQs

What is renewable energy?

Renewable energy is energy that is produced from sources that have less of a negative impact on the environment compared to fossil fuels.

What are the advantages of renewable energy?

Green energy can supply a significant proportion of the country's energy needs, which has many benefits such as, environmental improvement, an increase of fuel diversity and regional economic development.

How do I know XOOM Energy is truly providing renewable energy?

XOOM Energy provides consumers with renewable energy Information based on state law and regional fuel mix on our disclosure labels. Click on your individual renewable plan for more details. These disclosure labels are often limited to the system mix and for those who are enrolled on a renewable energy plan, they may not include the additional, voluntary, renewable energy associated with your product.

How does XOOM Energy provide renewable energy above and beyond what is required by law?

XOOM Energy purchases Renewable Energy Credits (RECs) on behalf of our voluntary green customers. A REC (pronounced: rĕk) represents the property rights to the environmental, social, and other non-power qualities of renewable electricity generation. RECs provide flexibility in procuring green power across a diverse geographical area and applying the renewable attributes to the electricity use at a facility of choice. This flexibility allows organizations to support renewable energy development and protect the environment when green power products are not locally available. RECs can be generated from a variety of renewable sources, including but not limited to solar, wind & hydro.

Why does renewable energy cost more?

Renewable energy is associated with more costs than traditional energy due to limited resources and availability of renewable energy at this time.

Who does XOOM Energy purchase renewable energy from?

To offer you competitive rates XOOM Energy purchases its renewable energy from various energy vendors.

Can a customer switch from a Standard Product to a Renewable Energy Product?

Yes, customers can switch from a variable standard plan to a variable renewable plan or from a standard variable plan to a fixed renewable product.