

TERMS	DEFINITIONS
AGLC or AGL	Atlanta Gas Light Company
AGLC Supplied Meter Reading	AGLC read the meter(s) at the service location and supplied the reading data to the marketer in the last month.
Ancillary Service	A service that is ancillary to the receipt or delivery of Natural Gas, including without limitation Move-in Fees, Meter Set Fees, Reconnection fees and Customer Service.
Bill Account Number	XOOM Energy's internal account number for you
BTU	British Thermal Unit measured at a pressure of 14.73 PSIA at 60 degrees Fahrenheit.
Builder Fee	Set order; Establishing temporary service to a builder, contractor or developer prior to occupancy of the Service location.
Business Day	Any Day from Monday through Friday, excluding any holiday observed by the Company or AGLC.
Commercial Service	Service to a Customer engaged primarily in selling goods or services (excluding, however, manufacturing and electric power generation), as well as service to institutions and local, state, and federal governmental departments and agencies.
Commission / PSC	The Georgia Public Service Commission.
Customer Class	The three classes of services, including residential, small commercial, and small industrial.
Customer Service	A function related to serving a Retail Customer including without limitation billing, meter reading, turn-on service, and turn-off service.
Dedicated Design Day Capacity (DDDC)	The maximum daily delivery capacity of the Company dedicated to particular Premises.
Dekatherm (Dt or Dth)	10 Therms or one million Btus (1MMBtus).
Erroneous Meter Set Credit	A meter set order was previously charged to the marketer in error.
Erroneous Turn On Credit	A turn-on service order was previously charged to the marketer in error.
FERC	Federal Energy Regulatory Commission.
Force Majeure	The definition of such term as set forth in Rule 12 of the Company's Rules and Regulations.
Gas or Natural Gas	Any mixture of hydrocarbons or of hydrocarbons and noncombustible gases in a gaseous state, consisting predominantly of methane.
General Gas Delivery Service	To any regular natural gas Customer using gas for commercial or industrial purposes, except as provided herein, whose maximum daily use does not exceed 500 dekatherms during the billing periods of October through April, provided the Company has gas delivery capacity in excess of the then existing requirements of other Customers.
General Gas Delivery Service – Conditional	Under contract to natural gas Customers using gas for commercial or industrial purposes, except as provided herein, whose maximum daily use exceeds 500 dekatherms during the billing periods of October through April, provided the Company has gas delivery capacity in excess of the then existing requirements of other Customers.
Industrial Service	Service to a Retail Customer engaged primarily in a process which creates or changes raw or unfinished materials into another form or product, including the generation of electric power.
Invoice Number	Unique number associated with a specific invoice
Landlord Fee	Turn-on order; Establishing an account for a landlord customer participating in a Continuous Gas Service (CGS) Agreement.
Marketer	Any Person certificated by the Commission to provide Firm Commodity Sales Service or Distribution Service pursuant to O.C.G.A. § 46-4- 153 or Ancillary Services incident thereto
Multi-Family Housing Delivery Service	To any regular natural gas Customer using gas for Multi-family residential housing, which, for purposes of this rate schedule, shall mean five or more permanent residential dwelling units (which shall be deemed to include mobile home pads piped for gas service) located on the same Premises which are leased or rented by the same person and served through a central gas meter.
Premises	A parcel or tract of land upon which a residence, building, structure, or other facility containing a particular set of gas-consuming appliances is located.
Residence	A house, apartment building or other structure used as a dwelling for individuals.
Residential Service	Service to a Customer at a Residence for the normal domestic and housekeeping requirements of an individual or single family such as cooking, water heating, central or space heating, air-conditioning, refrigeration and lighting.
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Retail Customer or Retail Purchaser	A Customer who purchases Commodity Sales Service or Distribution Service for the purpose of consumption and not for resale.
Service Month	A Month during which service is provided to a Customer under a provision of the Tariff.
Set Fee	Set order; Establishing an account for Gas Service to a retail customer at a particular Service location when there is no existing meter set at the Service location, or when an existing meter set at the Service location has been used only for temporary service to a builder, contractor or developer prior to occupancy of the Service location.
Switch Fee	Switch order; Establishing an account for Gas Service to a Firm Retail Customer at particular Service location from a particular Marketer, provided, however that such additional charge shall not apply to the establishment of an account for the initial Marketer with whom the Retail Customer contracts for service.
Switch No Fee	Switch order; Establishment of an account for the initial Marketer with whom the Retail Customer contracts for service.
Tariff	All Rate Schedules, Terms of Service, and Rules and Regulations approved by the Commission relating to Gas Service by AGLC.
Therm	100,000 Btus.
Turn On Fee	Turn-on order; Establishing an account for Gas Service to a retail customer at a particular Service location when there is an existing meter set at the Service location installed to serve an account at the Service location that is no longer active.